

# 2010 Survey of Enrollee Announcement

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Department of Veterans Affairs  
Veterans Health Administration  
Office of the Assistant Deputy Under Secretary  
for Health for Policy and Planning Announces its:



The VHA's Office of the Assistant Deputy Under Secretary for Health (ADUSH) for Policy and Planning is conducting the 2010 update of our national VHA telephone Survey of Enrollees. The purpose of the survey is to provide information that is incorporated into annual VHA projections of enrollment, utilization, and expenditures, as well as into a variety of high level VHA budget and policy related analyses.

The survey provides critical and essential information on Veteran utilization of health services, projecting the resources and services needed in VHA, and in developing our budget. The survey collects information on a random sample of 42,000 Veterans enrolled in the VA system, who participate in an approximately 15-30 minute telephone survey.

Each Veterans Integrated Service Network (VISN) will have approximately 2,000 enrollees surveyed. The survey will be fully initiated the week of May 24, 2010. Interviewing will continue for 12 weeks.

Veteran enrollees selected for the survey will receive a letter that provides information about the survey and the contractor conducting the survey on behalf of the VA.

Your support in this survey will help ensure that we provide the best care possible, where it is needed, when it is needed, and by whom it is needed.

Previous survey reports are available at:  
[www4.va.gov/healthpolicyplanning/reports1.asp](http://www4.va.gov/healthpolicyplanning/reports1.asp)  
VHA's Office of the ADUSH for Policy and Planning internet Web site.

*Thank you for your assistance in this project.*